The survey unit of *Research and Policy* collects, processes and publishes information on workplace injuries, illnesses and fatalities for statistical purposes and educational outreach. These data are used by the U.S. Department of Labor, Bureau of Labor Statistics, department officials, state officials, public and private industries, the media and interested citizens.



The *Wage and Hour Bureau* enforces laws that cover minimum wage, wage payment, youth employment and E-Verify.

Wage payment provisions—which include the payment of promised vacation, sick pay or other benefits cover all employees except those in

federal, state and local government. The bureau investigates worker complaints and collects back wages owed to employees.

The bureau also monitors procedures used to test employees and job applicants for drug use.



The *Library* provides streaming video access via The Training Network NOW and lends videos to its registered patrons. You are welcome to visit the library but please contact the library at 919-707-7880 to make an appointment as access to the building is restricted.





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Josh Dobson Commissioner of Labor





Josh Dobson Commissioner of Labor

# **About the Department**

Under state law, the N.C. Department of Labor (NCDOL) is responsible for promoting the health, safety and general well-being of more than 4 million workers. The laws and programs the department administers affect every worker—and virtually every person—in the state.



The state constitution provides for the statewide election of a labor commissioner every four years. The commissioner heads the Labor Department and serves as a member of the Council of State. State law gives the commissioner broad regulatory and enforcement powers to carry out the department's duties and responsibilities.

NCDOL history dates back to 1887, when the General Assembly created the Bureau of Labor Statistics. In a reorganization of labor function in 1931, the General Assembly laid the groundwork for the department's transformation into an agency with laws and programs affecting most state citizens.

NCDOL divisions and bureaus carry out its principal regulatory, enforcement and informational programs.

The Occupational Safety and Health Review Commission of North Carolina operates independently from the department. The commission, whose members are appointed by the governor, hears appeals of citations and penalties imposed by the Occupational Safety and Health Division. NCDOL serves the workplace. Its programs, as well as the information it makes available, help industry managers, small business owners, manufacturing employees and all those who work in North Carolina perform their work safely. For details about NCDOL programs, call toll-free 1-800-NC-LABOR (1-800-625-2267).

# **Divisions and Bureaus**



The *Boiler Safety Bureau* enforces the Uniform Boiler and Pressure Vessel Act of North Carolina. The bureau regulates boilers and pressure vessels subject to the law. The bureau conducts periodic inspections of vessels and monitors inspection reports.

The bureau maintains records on ownership, location and condition of boilers and pressure vessels being

operated. It also issues operating certificates to boiler owners and operators who meet requirements. More than 92,000 boilers and pressure vessels are currently on record with the bureau.



## The *Elevator and Amusement Device*

*Bureau* oversees the installation and safe operation of all elevators, escalators, amusement rides, inclined railways, workman's hoists, aerial passenger tramways, funiculars, moving walks, dumbwaiters and lifting devices for people with disabilities that operate in public establishments (except federal buildings) and private places of

employment. The bureau conducts more than 31,000 annual inspections. The bureau also approves plans and applications for equipment that falls under this jurisdiction.

The bureau conducts regular, periodic inspections of all ride-operating equipment in the state and provides technical assistance. The bureau also will review for architects and builders plans for proposed elevators and related equipment.

#### The Retaliatory Employment Discrimination Bureau

investigates complaints filed by employees under the N.C. Retaliatory Employment Discrimination Act. This 1992 law prohibits retaliatory employment action by employers against employees who in good faith file a complaint or initiate an inquiry regarding their rights under the N.C. Workers' Compensation Act, the N.C. Occupational Safety and Health Act, the N.C. Wage and Hour Act, and other North Carolina statutes that establish protected activities.



The *Mine and Quarry Bureau* conducts a wide program of providing mandated comprehensive training programs, consultative visits, and technical assistance on the safe operation of mines and quarries. The bureau helps operators to train their employees in safe working procedures. There are nearly 400 private sector mines, quarries, and sand and gravel pit

operations that employ more than 4,250 citizens under the bureau's jurisdiction.

The *Occupational Safety and Health Division* administers a broad scope of workplace safety and health laws that apply to the private sector and all state and local government agencies. The *Compliance Bureaus* conduct about 3,500 inspections a year. The bureaus conduct investigations of employee complaints, investigations of work-related accidents and deaths, randomly scheduled site inspections, and follow-up inspections of companies previously cited for OSHA violations.

OSH offers free safety and health consultative services to more than 260,000 private and public employers under its jurisdiction through its *Consultative Services Bureau*. The *Education, Training and Technical Assistance Bureau* provides a variety of training and outreach services for the public. The bureau responds to public requests for training, speeches, standards interpretations and hosts multiple training courses throughout the state. It also develops and provides publications on occupational safety and health topics.

The *Planning, Statistics and Information Management Bureau* responds to requests for statistical data and for the redaction and release of OSH Division inspection files as well as Retaliatory Employment Discrimination Bureau files related to safety and health investigations.



The *Agricultural Safety and Health Bureau* inspects migrant housing to ensure it meets applicable standards.