



CHERIE BERRY
COMMISSIONER

THOMAS M. CHAMBERS
BUREAU CHIEF
ELEVATOR AND AMUSEMENT DEVICE BUREAU

Safety Alert

During an accident investigation involving a Kone E5000 escalator, it was discovered that the step track weldments had failed, causing the step to develop lateral movement. This movement may have contributed to a person sustaining superficial wounds. During the investigation, steps were removed from the second unit (down unit) and the same failure of the step track weldments were noted. If you are currently servicing the E5000 escalators, steps shall be taken to remove these units from operation, until an inspection can be conducted by an inspector from this bureau. Please notify our office if you have any of these units on contract and in operation. Again, these units are to be removed from operation until they are inspected by one of our inspectors.

Respectfully,

Thomas M. Chambers
Bureau Chief

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