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COMMISSIONER

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ELEVATOR AND AMUSEMENT DEVICE BUREAU

April 20, 2023

TO: Elevator Companies and Elevator & Amusement Device Bureau

FROM: Tommy Petty, Bureau Chief
Jeff Cole, Supervisor of Inspections

SUBJECT: Memo Updates – Emergency communications means (telephones) for alterations and modernizations

This memo on 04/20/2023 replaces the previous memo with the same subject dated 10/10/2020:

Upon further review and discussion within our staff, concerning emergency communications for elevator alterations and/or modernizations, the following requirements will need to be met:

- Like for like (i.e. – ADA (Americans with Disability Act) push button phone to ADA push button type phone) – **Permit not required.**
- Handset to ADA phone – **Permit required, but phone will NOT need to have video and messaging (can be a standard ADA push button phone).**
- Landline to cell or VoIP – **Permit not required.**
- Full modernization – **Phone will be required to meet video and messaging requirements as per A17.1 2019.**

Thank you for your cooperation.

TP/kl